

Governing the New NHS: Issues and Tensions in Health Service Management



The new NHS is a very different organisation to the one set up 60 years ago. Two decades of reforms have introduced a market element, unprecedented transparency, patient choice, new incentives, devolved accountabilities and a host of new regulatory bodies. All these changes have made governance a crucial and contested issue in health care. Governing the New NHS makes sense of the new systems and will enable anyone interested in healthcare governance to navigate their way confidently through the maze. It describes, assesses and critiques the new governance arrangements. It examines how they are working in practice and how practitioners are responding. The book: explains current governance arrangements and explores related issues and tensions discusses the roles and interrelationships of boards and effective board practice offers a range of practical tools and frameworks. Each chapter is supplemented with expert witness statement written by leading practitioners in the health system. This practical book will be invaluable to all those interested in health governance, policy and management - whether academic, student or practitioner.

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