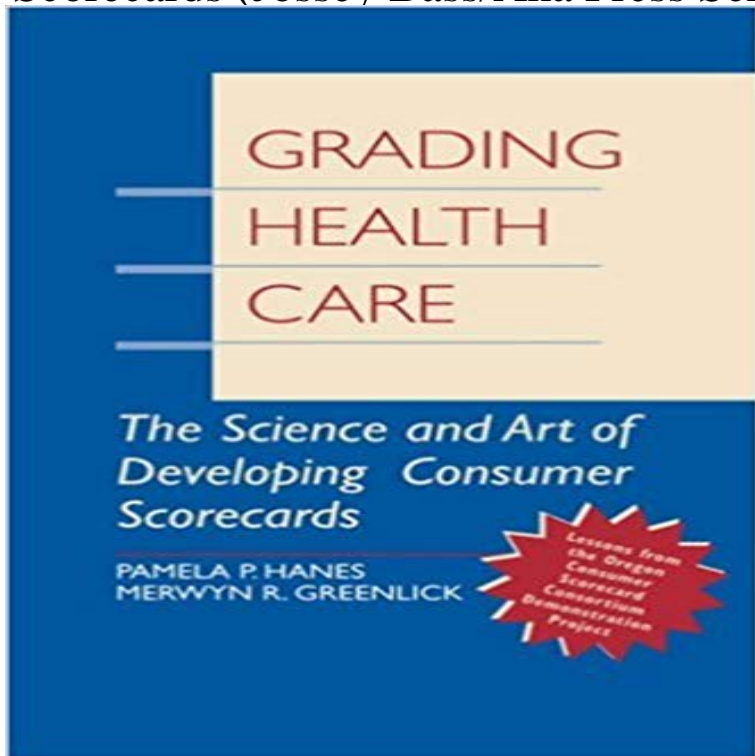


# Grading Health Care: The Science and Art of Developing Consumer Scorecards (Jossey Bass/Aha Press Series)



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